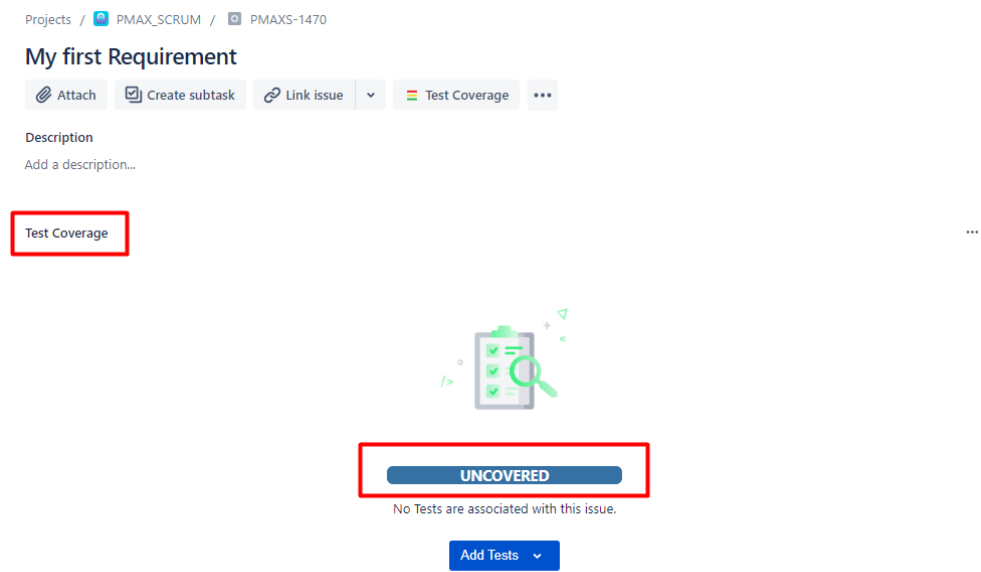


[Xray Cloud] Requirement is UNCOVERED

Problem

The requirement is shown as UNCOVERED.



Preliminary check

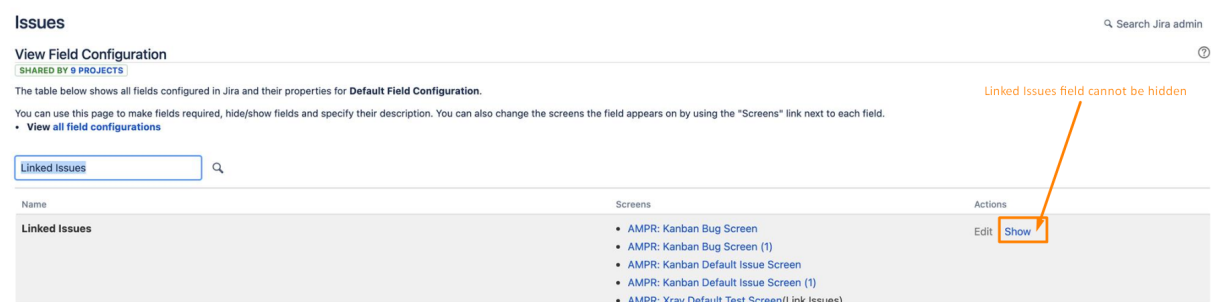
Is the link direction correctly configured?

Requirement link: "is tested by" Xray Test case

Xray Test case link: "tests" Requirement

Solution

If the direction is correctly set up, check if the *Linked Issues* custom field is hidden:



The *Linked Issues* must be visible. If it is hidden, Jira does not send Xray the link information, and so Xray cannot know that the Requirement is linked with an Xray Test Case.

Make the *Linked Issues* visible.

Related articles

- [Xray Cloud] Which IP addresses need to be whitelisted in order to use Xray?

- [Xray Cloud] Not Xray configured project shows Xray Options like Test Coverage in some Issue Types
- [Xray Cloud] Single user can't see the Tests within the folder view in Test Repository
- [Xray] What to do if Xray upgrades from 6.X to 7.X gives you errors
- [Xray] Why some Tests show as N/A status and with no Test Runs in the Test Coverage section of the Requirement Issue?