

[Xray Cloud] How to re-install Xray






In case it is necessary to re-install Xray Cloud, it is possible to quickly do it without losing any data, unsubscribe or uninstall Xray.

Steps to Re-install the Xray



1. Go to Settings - Apps:

Settings

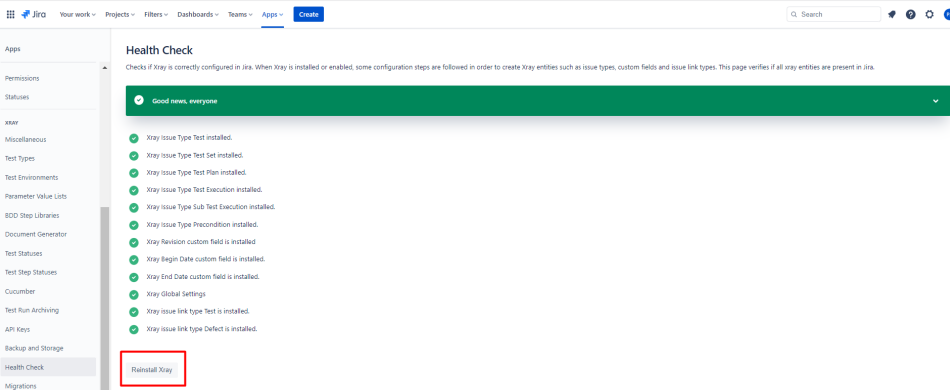
JIRA SETTINGS

-  **System**
Manage your general configuration, global permissions, look and feel and more.
-  **Products**
Manage your Jira products' settings and integrations.
-  **Projects**
Manage your project settings, categories, and more.
-  **Issues**
Configure your issue types, workflows, screens, custom fields and more.
-  **Apps**
Add and manage Jira Marketplace apps.

PERSONAL SETTINGS

-  **Atlassian account settings**
Manage your language, time zone, and other profile information.
-  **Personal Jira settings**
Manage your email notifications and other Jira settings.

- 2.
3. Then choose Xray and Health Check:



Health Check

Checks if Xray is correctly configured in Jira. When Xray is installed or enabled, some configuration steps are followed in order to create Xray entities such as issue types, custom fields and issue link types. This page verifies if all Xray entities are present in Jira.

Good news, everyone

- Xray issue type Test installed.
- Xray issue type Test Set installed.
- Xray issue type Test Plan installed.
- Xray issue type Test Execution installed.
- Xray issue type Sub Test Execution installed.
- Xray issue type Precondition installed.
- Xray Revision custom field is installed.
- Xray Begin Date custom field is installed.
- Xray End Date custom field is installed.
- Xray Global Settings
- Xray issue link type Test is installed.
- Xray issue link type Defect is installed.

Reinstall Xray

- 4.

Known Causes



- Xray health check has detected errors: Xray issue type (Pre-condition, Test, Test Set, etc.) delete or missing from project

Related articles

- [\[Xray Cloud\] Which IP addresses need to be whitelisted in order to use Xray?](#)
- [\[Xray Cloud\] Not Xray configured project shows Xray Options like Test Coverage in some Issue Types](#)
- [\[Xray Cloud\] Single user can't see the Tests within the folder view in Test Repository](#)
- [\[Xray\] What to do if Xray upgrades from 6.X to 7.X gives you errors](#)
- [\[Xray\] Why some Tests show as N/A status and with no Test Runs in the Test Coverage section of the Requirement Issue?](#)