

Do you need help with the Xray Exploratory App? Please don't hesitate to contact us.

- When you contact our Support Team via Service Desk, you need to identify your subscription by the **EN - Entitlement Number** as follows:
- If you are subscribing to a Free account, you can find your EN under your profile ([Go to your avatar and click My Profile](#)):

- If you are subscribing to a paid account, you can find your EN in the [About Workspace](#) (click the **gear** icon in the top-right corner) of the Shared Workspace of that account:

Looking for Help?
For all other support requests, including ownership transfer, team or data migration, custom plans, etc... [Contact Support](#)

