

# Troubleshooting articles

[Add troubleshooting article](#)

Title	Creator	Modified
<a href="#">What to do if Xray upgrades from 6.X to 7.X gives you errors</a>	<a href="#">Ana Teixeira</a>	Jul 15, 2024
<a href="#">[Xray] Can I downgrade from Xray 7.x?</a>	<a href="#">Diamantino Campos</a>	Jul 08, 2024
<a href="#">Security Bulletin Update - Log4J (CVE-2021-4104)</a>	<a href="#">Diamantino Campos</a>	Apr 17, 2024
<a href="#">[Xray DC] Lost of Pre-condition links on Xray 7.x</a>	<a href="#">Diamantino Campos</a>	Feb 06, 2024
<a href="#">[Xray Server/DC] Incompatibility with Jira 9.11 and above</a>	<a href="#">Bernardo Cottim</a>	Jan 10, 2024
<a href="#">[Xporter Server] Incompatibility with Jira 9.11 and above</a>	<a href="#">Bernardo Cottim</a>	Nov 28, 2023
<a href="#">[Xray Server] Error 404 page not found</a>	<a href="#">Unknown User (rmsp)</a>	Apr 05, 2023
<a href="#">[Xray] Can't see the Execute With Sub-Test Execution option in a Requirement issue?</a>	<a href="#">Ana Teixeira</a>	Apr 05, 2023
<a href="#">[Xray Server] Import Cucumber execution results throws an error</a>	<a href="#">Unknown User (rmsp)</a>	Apr 04, 2023
<a href="#">[Xray Cloud] How to re-install Xray</a>	<a href="#">Unknown User (rmsp)</a>	Apr 03, 2023
<a href="#">[Xray Server] Requirement Status field is being populated automatically with a certain Version</a>	<a href="#">Ana Teixeira</a>	Mar 30, 2023
<a href="#">[Xray DataCenter] RequirementStatusCount cannot be cast</a>	<a href="#">Unknown User (rmsp)</a>	Mar 24, 2023
<a href="#">[Xray Cloud] Requirement is UNCOVERED</a>	<a href="#">Unknown User (rmsp)</a>	Mar 23, 2023
<a href="#">[Xray Cloud] Rest API Limit</a>	<a href="#">Ana Teixeira</a>	Mar 23, 2023
<a href="#">[Xray] Why do I see Bugs/Defects in the Requirements column in Xray Reports?</a>	<a href="#">Unknown User (actl)</a>	Mar 17, 2023
<a href="#">[Xray Cloud] Error Creating/Saving Step - Request failed with status code 404</a>	<a href="#">Ana Teixeira</a>	Feb 22, 2023
<a href="#">[Xray Cloud] Unable to access Testing Board in some Project? Do you see the error "Something's gone wrong"?</a>	<a href="#">Ana Teixeira</a>	Feb 13, 2023
<a href="#">Security Bulletin Update - Log4J</a>	<a href="#">Unknown User (rmsp)</a>	Dec 17, 2021
<a href="#">[Xray] Import API fails to import results</a>	<a href="#">Unknown User (rmsp)</a>	Sep 20, 2021
<a href="#">[Xray Server] External Issue ID warning message after importing Tests with Xray Test Case Importer</a>	<a href="#">Ana Teixeira</a>	Jul 02, 2021

[Find more results](#)