

[Xray Cloud] How to re-install Xray






In case it is necessary to re-install Xray Cloud, it is possible to quickly do it without losing any data, unsubscribe or uninstall Xray.

Steps to Re-install the Xray



1. Go to Settings - Apps:

Settings

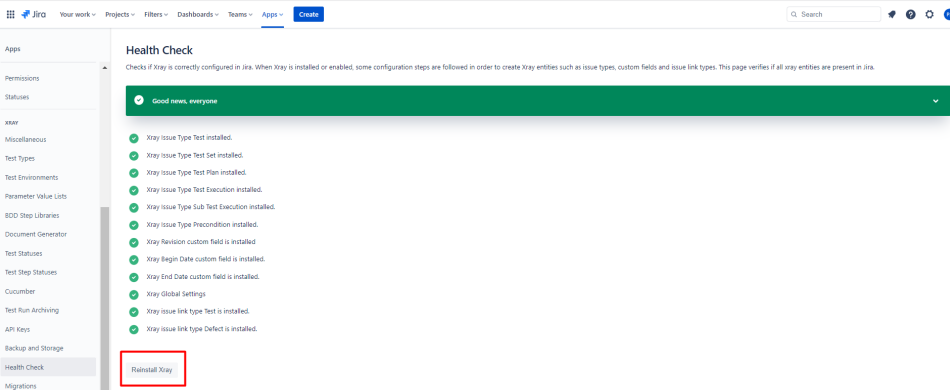
JIRA SETTINGS

-  **System**
Manage your general configuration, global permissions, look and feel and more.
-  **Products**
Manage your Jira products' settings and integrations.
-  **Projects**
Manage your project settings, categories, and more.
-  **Issues**
Configure your issue types, workflows, screens, custom fields and more.
-  **Apps**
Add and manage Jira Marketplace apps.

PERSONAL SETTINGS

-  **Atlassian account settings**
Manage your language, time zone, and other profile information.
-  **Personal Jira settings**
Manage your email notifications and other Jira settings.

- 2.
3. Then choose Xray and Health Check:



- 4.

Known Causes



- Xray health check has detected errors: Xray issue type (Pre-condition, Test, Test Set, etc.) delete of missing from project

Related articles

- [Security Bulletin Update - Log4J \(CVE-2021-4104\)](#)
- [\[Xray DC\] Lost of Pre-condition links on Xray 7.x](#)
- [\[Xray Server/DC\] Incompatibility with Jira 9.11 and above](#)
- [\[Xporter Server\] Incompatibility with Jira 9.11 and above](#)
- [\[Xray\] Can I downgrade from Xray 7.x?](#)