

[Xray Server] How to Reset TestRunStatus in bulk

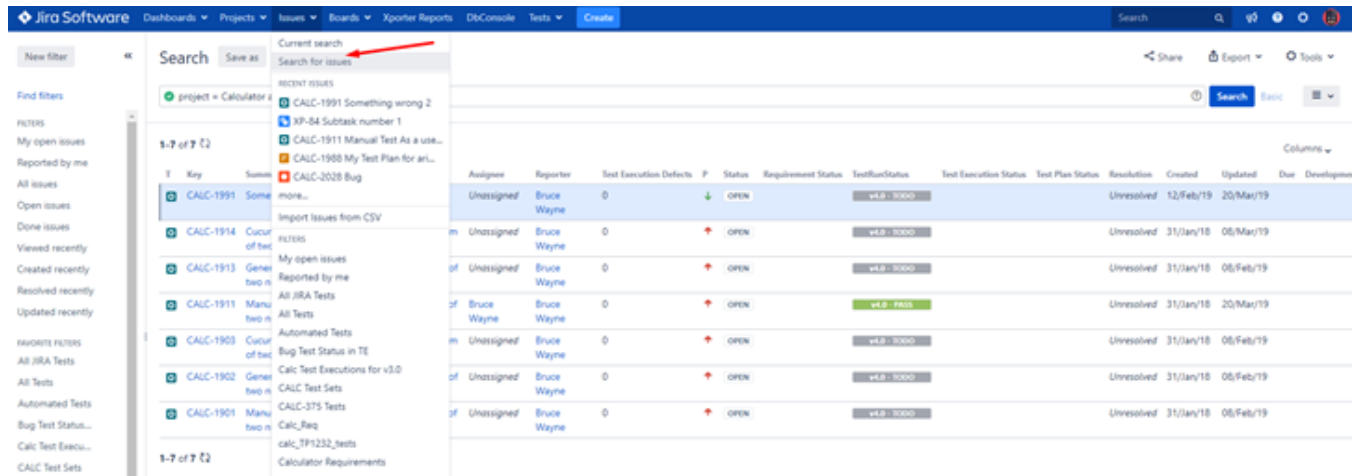
Possible Causes

Sometimes it is necessary to reset the TestRunStatus or because some change has been made at the instance level or because the user deems it necessary.

In any case, we suggest contacting the support team when you think that is necessary perform a reset.

Step-by-step guide

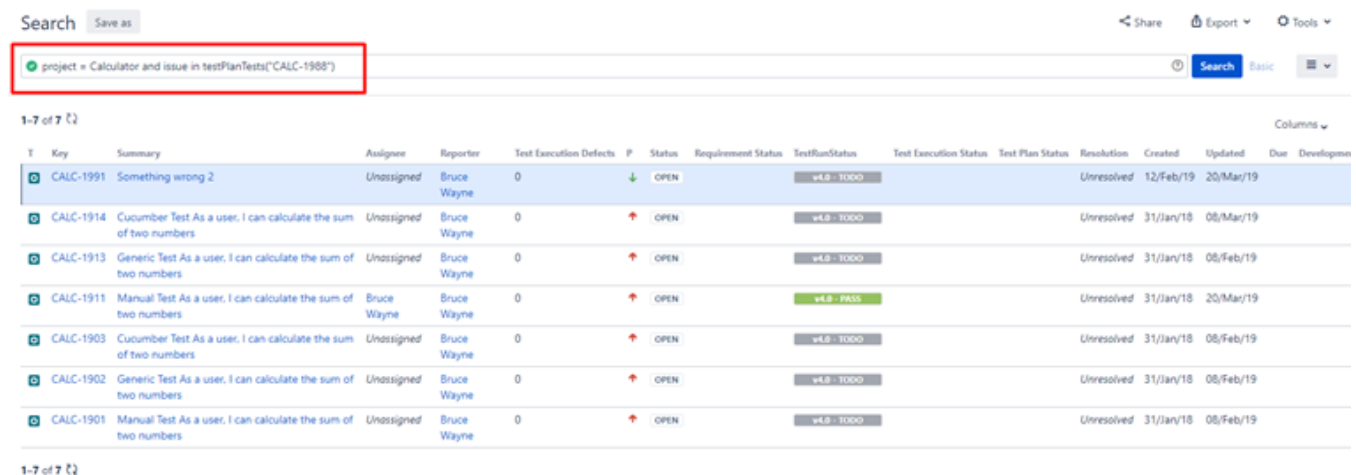
1 - Go to Search for issues



The screenshot shows the Jira Software interface. The 'Search' tab is active, and the 'Current search' dropdown is open, showing 'Search for issues'. The search results table is visible, showing columns like Assignee, Reporter, Test Execution Defects, P, Status, Requirement Status, TestRunStatus, Test Execution Status, Test Plan Status, Resolution, Created, Updated, Due, and Development. The first row shows 'Unassigned' as the assignee, 'Bruce Wayne' as the reporter, and 'v4.0 - TO DO' as the TestRunStatus.

2 - Use the following JQL Query -> Project = ABC and issue in testPlanTests("ID_TestPlan")

NOTE This JQL is just an example, we can use others.



The screenshot shows the Jira Software interface. The search bar contains the JQL query 'project = Calculator and issue in testPlanTests("CALC-1908")'. The search results table is visible, showing columns like T, Key, Summary, Assignee, Reporter, Test Execution Defects, P, Status, Requirement Status, TestRunStatus, Test Execution Status, Test Plan Status, Resolution, Created, Updated, Due, and Development. The first row shows 'CALC-1991' as the key, 'Something wrong 2' as the summary, 'Unassigned' as the assignee, and 'Bruce Wayne' as the reporter.

3 - Tools > Bulk Change > all issues

Search Save as

project = Calculator and issue in testPlanTests("CALC-1900")

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Columns

T	Key	Summary	Assignee	Reporter	Test Execution Defects	P	Status	Requirement Status	TestRunStatus	Test Execution Status	Test Plan Status	Resolution	Created	Updated	Due	Developer
<input checked="" type="checkbox"/>	CALC-1991	Something wrong 2	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	12/Feb/19	20/Mar/19		
<input checked="" type="checkbox"/>	CALC-1914	Cucumber Test As a user, I can calculate the sum of two numbers	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	31/Jan/18	06/Mar/19		
<input checked="" type="checkbox"/>	CALC-1913	Generic Test As a user, I can calculate the sum of two numbers	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	31/Jan/18	06/Feb/19		
<input checked="" type="checkbox"/>	CALC-1911	Manual Test As a user, I can calculate the sum of two numbers	Bruce Wayne	Bruce Wayne	0		OPEN		v4.8 - PASS			Unresolved	31/Jan/18	20/Mar/19		
<input checked="" type="checkbox"/>	CALC-1903	Cucumber Test As a user, I can calculate the sum of two numbers	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	31/Jan/18	06/Feb/19		
<input checked="" type="checkbox"/>	CALC-1902	Generic Test As a user, I can calculate the sum of two numbers	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	31/Jan/18	06/Feb/19		
<input checked="" type="checkbox"/>	CALC-1901	Manual Test As a user, I can calculate the sum of two numbers	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	31/Jan/18	06/Feb/19		

1-7 of 7 (2)

4 - Step 1: Choose all issues

Bulk Operation

Choose Issues

Selected 7 issues from 1 project(s)

Choose Operation

Operation Details

Confirmation

Step 1 of 4: Choose Issues

Next Cancel

T	Key	Summary	Assignee	Reporter	Test Execution Defects	P	Status	Requirement Status	TestRunStatus	Test Execution Status	Test Plan Status	Resolution	Created	Updated	Due	D
<input checked="" type="checkbox"/>	CALC-1991	Something wrong 2	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	12/Feb/19	20/Mar/19		
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<input checked="" type="checkbox"/>	CALC-1903	Cucumber Test As a user, I can calculate the sum of two numbers	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	31/Jan/18	06/Feb/19		
<input checked="" type="checkbox"/>	CALC-1902	Generic Test As a user, I can calculate the sum of two numbers	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	31/Jan/18	06/Feb/19		
<input checked="" type="checkbox"/>	CALC-1901	Manual Test As a user, I can calculate the sum of two numbers	Unassigned	Bruce Wayne	0		OPEN		v4.8 - BLOCK			Unresolved	31/Jan/18	06/Feb/19		

Next Cancel

5 - Step 2: Choose Reset Xray Test Run Status Custom Fields

Bulk Operation

Choose Issues

Selected 7 issues from 1 project(s)

Choose Operation

Operation Details

Confirmation

Step 2 of 4: Choose Operation

Choose the operation you wish to perform on the selected 7 issue(s).

<input type="radio"/>	Edit Issues	Edit field values of issues
<input type="radio"/>	Move Issues	Move issues to new projects and issue types
<input type="radio"/>	Transition Issues	Transition issues through workflow
<input type="radio"/>	Delete Issues	Permanently delete issues from JIRA
<input type="radio"/>	Watch Issues	Watch all the selected issues. You will receive notifications when any of these issues are updated.
<input type="radio"/>	Stop Watching Issues	Stop watching all the selected issues. You will no longer receive notifications when any of these issues are
<input type="radio"/>	Export Issues (Xporter)	Export issues using Xporter
<input type="radio"/>	Export Notebook of Tests	Export issues using Xporter filtering duplicated Test issues also included in Test Sets.
<input checked="" type="radio"/>	Reset Xray Test Run Status Custom Fields	Recalculates the Xray Test Run Status custom fields for all selected Test issues
<input type="radio"/>	N/A Reset Xray Requirement Status Custom Fields	Can't reset Requirement Status custom field because not all issues are Requirements

Next Cancel

6 - Choose Confirm

- Choose Issues
Selected **7** issues from **1** project(s)

- Choose Operation
- Operation Details
- **Confirmation**

Step 4 of 4

Please confirm that you wish to reset the value of custom field "TestRunStatus" to the selected **7** issues.

Confirm

Cancel

