[Xray Cloud] Test Case Import returns error "It is not on the appropriate screen, or unknown"

Problem

When importing Test Cases, it returns the error "It is not on the appropriate screen, or unknown" for a custom field.

Solution

- 1. Go to the Project Settings \ Screens
- 2. Edit the Test issue type screen scheme
- 3. Add the custom field of the error message to the <u>create</u> screen of the Test issue.

Related articles

- Security Bulletin Update Log4J (CVE-2021-4104)
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- [Xray Server/DC] Incompatibility with Jira 9.11 and above
- [Xporter Server] Incompatibility with Jira 9.11 and above
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