

[Xray Cloud] Test Case Import returns error "It is not on the appropriate screen, or unknown"

Problem

When importing Test Cases, it returns the error "It is not on the appropriate screen, or unknown" for a custom field.

Solution

1. Go to the Project Settings \ Screens
2. Edit the Test issue type screen scheme
3. Add the custom field of the error message to the create screen of the Test issue.

Related articles

- [What to do if Xray upgrades from 6.X to 7.X gives you errors](#)
- [\[Xray\] Can I downgrade from Xray 7.x?](#)
- [Security Bulletin Update - Log4J \(CVE-2021-4104\)](#)
- [\[Xray DC\] Lost of Pre-condition links on Xray 7.x](#)
- [\[Xray Server/DC\] Incompatibility with Jira 9.11 and above](#)