

# [Xray Server] Error Admin.error.exception.com.atlassian.jira.exception.issuefieldcharacterlimitexcededexception.

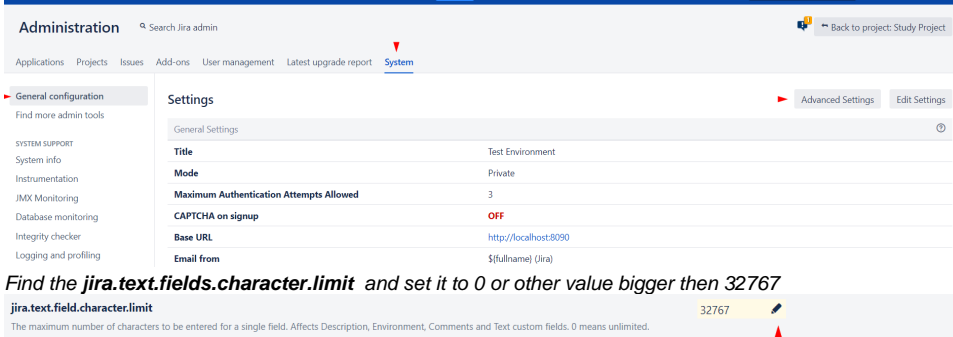
## Problem

On Jira 7 there is a character limit for text fields that by default is set to 32767 characters.  
A workaround is to set the configuration value to 0 so that there is no limit.

## Step-by-step guide

To change the character limit:

1. Go to Jira Administration- System - General configuration - **Click** Advanced Settings:



The screenshot shows the Jira Administration interface. The left sidebar has a search bar and a list of categories: Applications, Projects, Issues, Add-ons, User management, Latest upgrade report, and System. Under 'System', 'General configuration' is selected. The main content area is titled 'Settings' and has tabs for 'Advanced Settings' and 'Edit Settings'. Under 'General Settings', there is a table of system properties. The 'jira.text.field.character.limit' property is highlighted, showing a value of 32767. Below the table, a description states: 'The maximum number of characters to be entered for a single field. Affects Description, Environment, Comments and Text custom fields. 0 means unlimited.'

General Settings	
Title	Test Environment
Mode	Private
Maximum Authentication Attempts Allowed	3
CAPTCHA on signup	OFF
Base URL	http://localhost:8090
Email from	\${fullname} (Jira)

Property	Value
jira.text.field.character.limit	32767

The maximum number of characters to be entered for a single field. Affects Description, Environment, Comments and Text custom fields. 0 means unlimited.

2. Find the **jira.text.fields.character.limit** and set it to 0 or other value bigger then 32767

## Link for related documentation

<https://answers.atlassian.com/questions/32969642/jira-character-limits-on-comments-and-description-32767>