[Xray Server] When I create a Test from the Requirement, the Test does not appear in Test Coverage

Problem

- 1 Go to a Requirement issue type (Story, Feature, ...)
- 2 Create New Test
- 3 The Test does not appear in the Test Coverage

PMAX_XRAY / PMAXR-70 test requirement coverage								
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Possible Causes

The sequence of the list (Issue Linking) should be the root cause of the problem.

• You can use a different application that may be related to this situation because it creates a different issue type that overlaps the Xray issue type.

Solution

1 - Go to our issue Linking (Jira Administration -> Issues -> Issue Features - Issue linking) and change only the "Outward Description" to something like "Xtests" (you can choose it as you prefer)

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2 - Do a re-index of your Jira Instance

3 - Now Go to Jira Administration -> Manage apps and there you need to Disable and Enable the Xray app (This step is crucial)

~ 🖩 Xray		LICENSE EXPIRING				
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Screenshots (28)	Support:	Supported by vendor	Data security and privacy				

4 - Try again to Create a New test from the Requirement and let us know if it's working now.