

[Xray Server] Empty Traceability Report with "No matched requirements found."

Problem

Sometimes the Traceability Report will show the message "No matched requirements found" even though there are Requirements on your project.

Traceability Report Switch report ▾

Scope: testPlan; Test Plan: OQUELINDA-3; Environment: All Environments ▾ Filter(s) ▾  [How to read this report](#)

Quick Filters: OK (0) NOK (0) UNKNOWN (0) NOTRUN (0) UNCOVERED (0)

 No matched requirements found.


Possible Causes

The cause is when field "Requirement Status" is hidden in the field configuration.

Solution

1. TestRunStatus is hidden on the configuration field, need to go **Issues -> Field configurations**:

View Field Configurations Add field cont

 The table below shows Field Configurations and the Field Configuration Schemes they are used in. A Field Configuration provides the ability to change field behavior; it essentially tells Jira how to handle a particular field. For example, a Field Configuration can be used to hide a field from all input screens and views, or to make a field require a value every time it is edited. Field Configurations are activated by placing them into Field Configuration Schemes, and then associating a scheme with one or more projects.

Name	Field Configuration Schemes	Actions
Default Field Configuration The default field configuration		Configure Copy
Jira Service Desk Field Configuration for Project BIBAC This Jira Service Desk Field Configuration was generated for Project BIBAC	<ul style="list-style-type: none">Jira Service Desk Field Configuration Scheme for Project BIBAC	Configure Copy Edit
[REDACTED] The default field configuration	<ul style="list-style-type: none">Rama	Configure Copy Edit

2. Select "Configure" on the Configuration your project is using;
3. Look for the "Requirement Status" field and press "Show":

Requirement Status The requirement test status by version or test plan	<ul style="list-style-type: none">ATEAM: Default ScreenCALC: Default ScreenDefault ScreenFAM: Software Development Default Issue ScreenOQUELINDA: Default ScreenRAMA: Scrum Default Issue ScreenXP: Scrum Default Issue Screen	Edit Show
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4. Re-index your Jira instance.

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Quick Filters: **OK (1)** NOK (0) UNKNOWN (0) NOTRUN (0) UNCOVERED (1)

Requirement	Tests	Test Runs	Defects
<p>(3)</p> <p>RAMA-1 TO DO</p> <p>OQUELINDA-3 - ...</p> <p>Version: -</p> <p>Galo</p>			
<p>RAMA-3 TO DO</p> <p>OQUELINDA-3 - ...</p> <p>Version: -</p> <p>Az: Preta</p>	<p>RAMA-14 TO DO</p> <p>Test Az: Preta</p> <p>PASS</p>	<p>ABORTED</p> <p>OQUELINDA-5</p> <p>View Details</p> <p>Version: -</p> <p>Finished On: 3 days ago 11:49 AM</p> <p>Executed By: admin</p> <p>Tests environments:-</p> <p>Revision:-</p> <p>PASS</p> <p>OQUELINDA-6</p> <p>View Details</p> <p>Version: -</p> <p>Finished On: 3 days ago 11:49 AM</p> <p>Executed By: admin</p> <p>Tests environments:-</p> <p>Revision:-</p>	
	<p>RAMA-13 TO DO</p> <p>Test Az: Preta N tratada</p> <p>PASS</p>	<p>PASS</p> <p>OQUELINDA-5</p> <p>View Details</p>	