

[Xporter] How to create a chart with created vs resolved Issues?

This guide will help you create a chart which shows the number of created vs resolved issues, in Excel.

Step-by-step guide

Create a template to export your issues with the fields "Created" and "Resolved".

1. Open it in Excel, and select the data of these two columns.

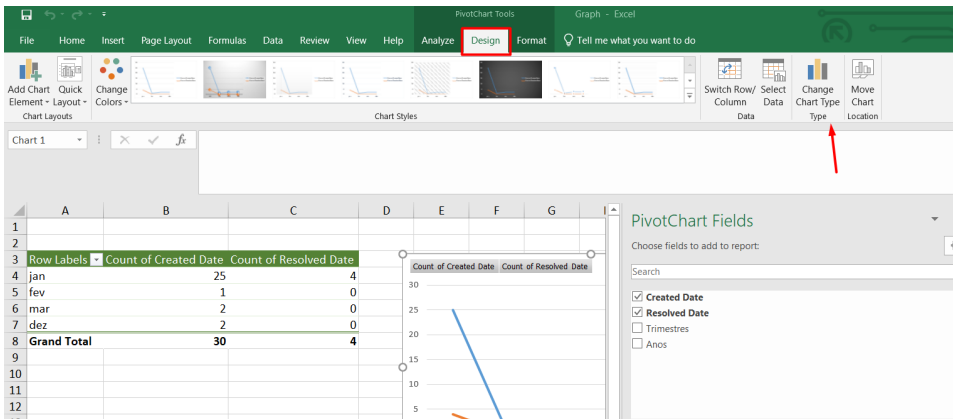
| | A | B | C | D |
|----|--------|--------------|---------------|---|
| 1 | | | | |
| 2 | Key | Created Date | Resolved Date | |
| 3 | GA-114 | 15/01/2020 | 16/01/2020 | |
| 4 | GA-113 | 15/01/2020 | 16/01/2020 | |
| 5 | GA-28 | 14/01/2020 | 16/01/2020 | |
| 6 | GA-27 | 14/01/2020 | 16/01/2020 | |
| 7 | GA-26 | 16/03/2018 | | |
| 8 | GA-25 | 13/02/2018 | | |
| 9 | GA-24 | 16/03/2018 | | |
| 10 | GA-23 | 14/01/2020 | | |
| 11 | GA-22 | 14/01/2020 | | |
| 12 | GA-21 | 13/01/2020 | | |
| 13 | GA-20 | 13/01/2020 | | |
| 14 | GA-19 | 13/01/2020 | | |
| 15 | GA-18 | 13/01/2020 | | |
| 16 | GA-17 | 13/01/2020 | | |
| 17 | GA-16 | 13/01/2020 | | |
| 18 | GA-15 | 13/01/2020 | | |
| 19 | GA-14 | 13/01/2020 | | |
| 20 | GA-13 | 13/01/2020 | | |
| 21 | GA-12 | 09/01/2020 | | |

2. Click on Insert >> Pivot Table >> Click OK
3. Then add the Created Date to the Rows, and the Created Date and Resolution Date to the Values column. Then left-click on each item and go to Value Field Settings and choose the option Count Numbers, as shown below:

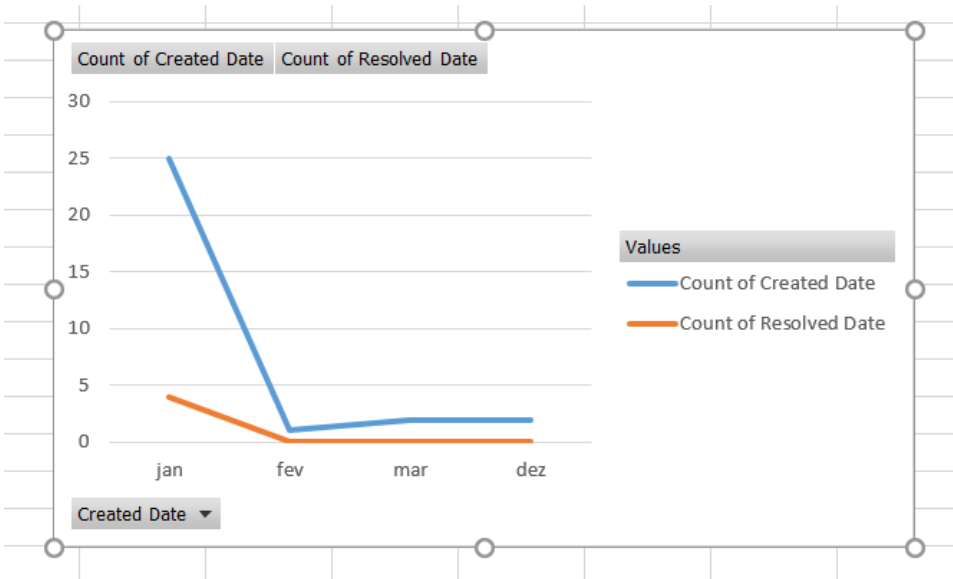
The screenshot shows an Excel spreadsheet with a PivotTable. The PivotTable Fields task pane on the right shows 'Created Date' and 'Resolved Date' in the Rows area, and 'Count of Created Date' and 'Count of Resolved Date' in the Values area. The Value Field Settings dialog box is open for 'Count of Resolved Date', showing 'Summarize value field by' set to 'Count Numbers'.

| Created Date | Count of Resolved Date |
|--------------|------------------------|
| 09/01/2020 | 1 |
| 13/01/2020 | 10 |
| 14/01/2020 | 4 |
| 15/01/2020 | 2 |
| 16/01/2020 | 3 |
| 16/03/2018 | 1 |
| 13/02/2018 | 1 |
| 16/03/2018 | 1 |

4. Then you will obtain a graph. To change the graph type, just click on Design and Change Chart Type



5. And you can obtain this graph:



If you need a **cumulative graph**, please select this option in Values Field Settings:

Value Field Settings

Source Name: Created Date

Custom Name: Count of Created Date

Summarize Values By: Show Values As

Show values as: Running Total In

Base field: Created Date

Base item:

Number Format

OK

Cancel

This way, a graph like this is obtained:

