## [Xporter] How to create a chart with created vs resolved Issues?

This guide will help you create a chart which shows the number of created vs resolved issues, in Excel.

## Step-by-step guide

Create a template to export your issues with the fields "Created" and "Resolved".

1. Open it in Excel, and select the data of these two columns.

	A	В	С	D
1	Ynan	dit		
2	KeyPart	Created Date	Resolved Date 👻	
3	GA-114	15/01/2020	16/01/2020	
4	GA-113	15/01/2020	16/01/2020	
5	GA-28	14/01/2020	16/01/2020	
6	GA-27	14/01/2020	16/01/2020	
7	GA-26	16/03/2018		
8	GA-25	13/02/2018		
9	GA-24	16/03/2018		
10	GA-23	14/01/2020		
11	GA-22	14/01/2020		
12	GA-21	13/01/2020		
13	GA-20	13/01/2020		
14	GA-19	13/01/2020		
15	GA-18	13/01/2020		
16	GA-17	13/01/2020		
17	GA-16	13/01/2020		
18	GA-15	13/01/2020		
19	GA-14	13/01/2020		
20	GA-13	13/01/2020		
21	GA-12	09/01/2020		

- 2. Click on Insert >> Pivot Table >> Click OK
- 3. Then add the Created Date to the Rows, and the Created Date and Resolution Date to the Values column. Then left-click on each item and go to Value Field Settings and choose the option Count Numbers, as shown below:

C	D	E	F	G	Н	I.	J	К	L *	PivotTable Fields		* ×			
unt of Resolved Date 4 0 0 0 4		Count of Ore Value Field Setting: 7 × 30 Source Name: Resolved Date 25 Cutton Name: Count of Resolved Date 26 Summarize Values By Show Values As 15 Summarize values field by 10 Count of the selected field Count of the selected								Choose fields to add to report: Search Created Date Created Date Anos More Tables					
		Created Date	Min Product Count Numb	nat		OK	Cance			Drag fields between areas below: T Filters Rows Created Date	III Columns           2: Values           2: Values           Count of Created Date           Count of Resolved Date	* *			
		1					w b	Defer Layout Update	1	Update					

4. Then you will obtain a graph. To change the graph type, just click on Design and Change Chart Type

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11										10	$\rightarrow$							
12										5								

5. And you can obtain this graph:



If you need a cumulative graph, please select this option in Values Field Settings:

Value Field Settings	?	×
Source Name: Created Date		
Custom Name: Count of Created Date		
Summarize Values By Show Values As		
Show values as		
Running Total In		$\sim$
Base field: Base item:		
Key A		^
Resolved Date		
~		$\sim$
Number Format OK	Car	ncel

## This way, a graph like this is obtained:

Row Labels 🔽	Count of Created Date	Count of Resolved Date	Cour	t of Created Dat	e CountofRe	solved Date			
08/01/20	3	0	30						
09/01/20	10	0							
13/01/20	19	0	25 -				-		
14/01/20	23	2	20						
15/01/20	25	4						Values	
Grand Total			15		/				Created Dat
			10					Count of A	Resolved Da
			5	1		-	-		
			0						
				08/01/20 09/01	L/20 13/01/2	0 14/01/20 1	5/01/20		
			Crea	ted Date 💌					