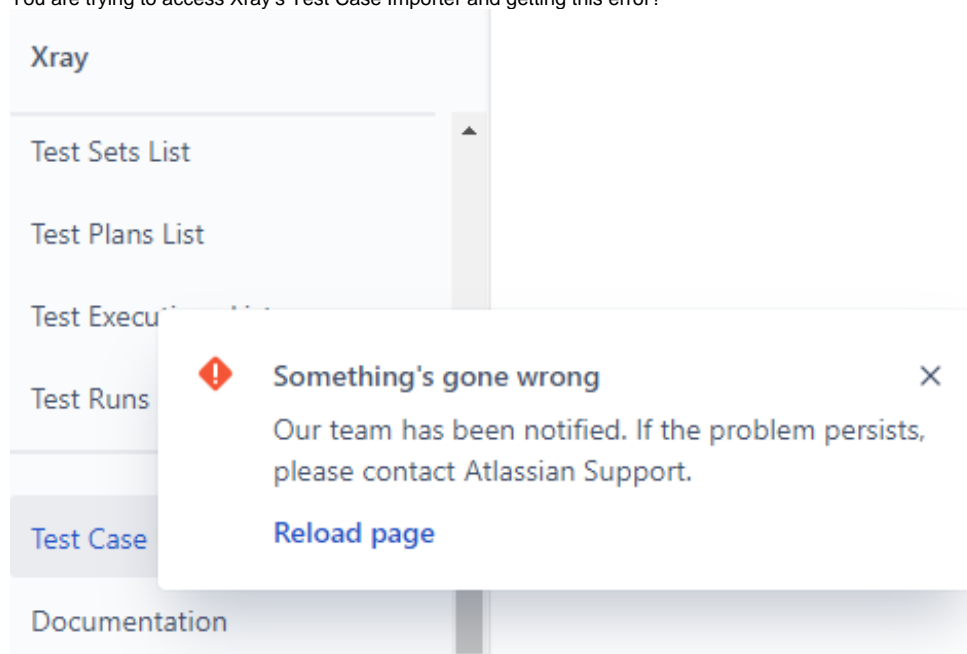# [Xray Cloud] When accessing the Test Case Importer you get the error "Something's gone wrong"

You are trying to access Xray's Test Case Importer and getting this error?

Please consider that, to use Xray's Test Case Importer, a user needs the **Bulk Change** Global Permission: