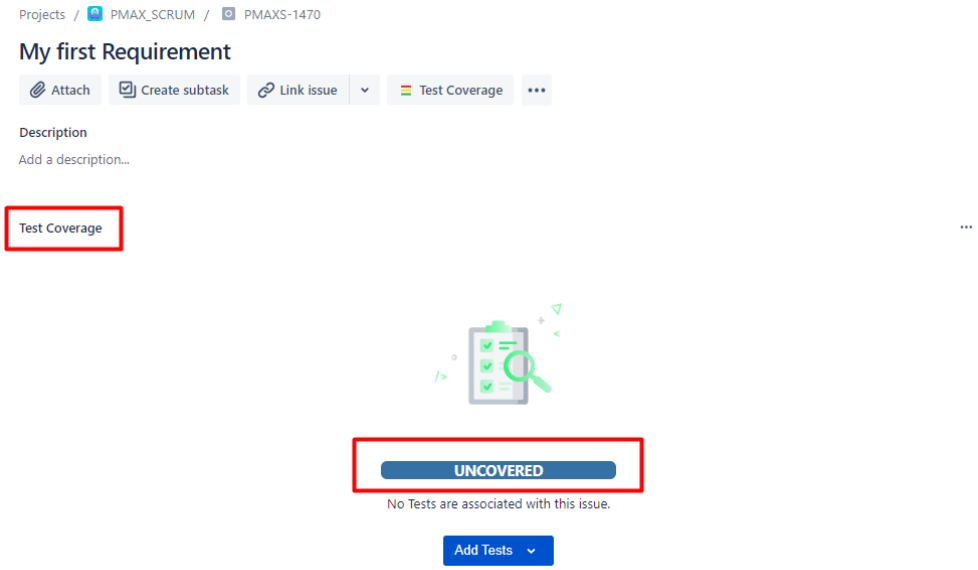
[Xray Cloud] Requirement is UNCOVERED

Problem

The requirement is shown as UNCOVERED.



Preliminary check

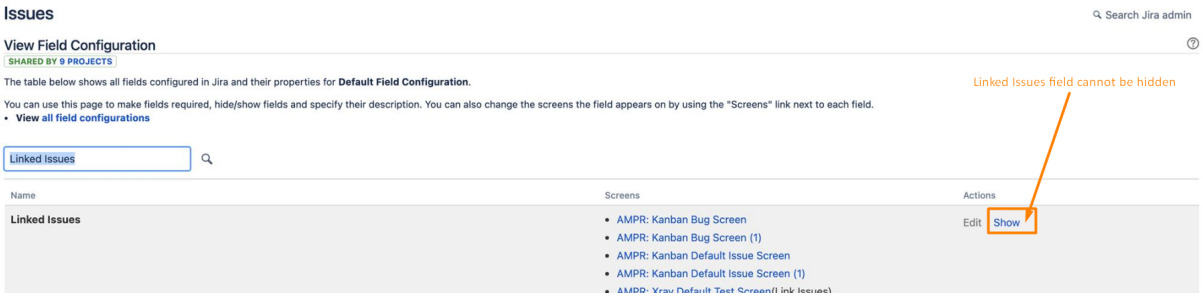
Is the link direction correctly configured?

Requirement link: "is tested by" Xray Test case

Xray Test case link: "tests" Requirement

Solution

If the direction is correctly set up, check if the *Linked Issues* custom field is hidden:



The *Linked Issues* must be visible. If it is hidden, Jira does not send Xray the link information, and so Xray cannot know that the Requirement is linked with an Xray Test Case.

Make the *Linked Issues* visible.

Related articles

- Security Bulletin Update - Log4J (CVE-2021-4104)

- [Xray DC] Lost of Pre-condition links on Xray 7.x
- [Xray Server/DC] Incompatibility with Jira 9.11 and above
- [Xporter Server] Incompatibilty with Jira 9.11 and above
- [Xray] Can I downgrade from Xray 7.x?