

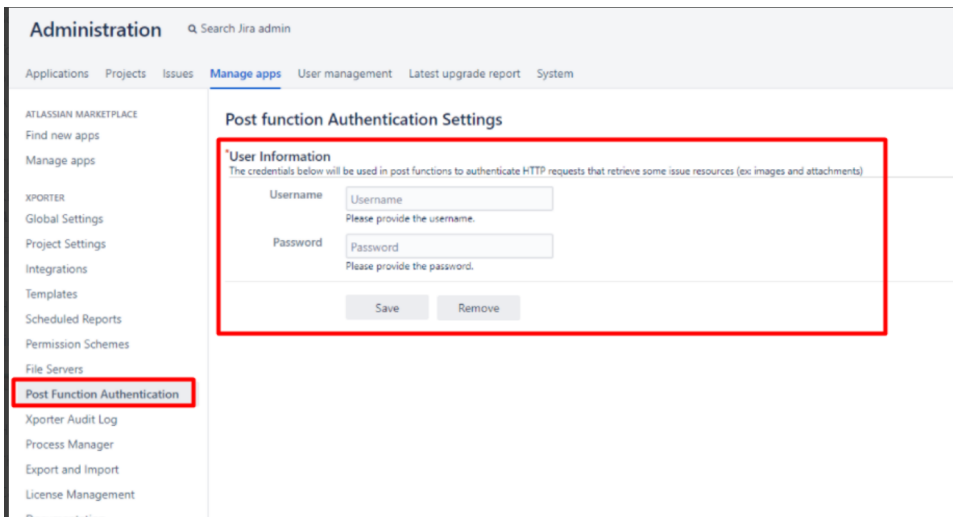
# [Xporter Server] Aren't you able to export, on Scheduled reports, Request Type field or any other SLA information?

Are you using a template with the mapping \${Request type} or any other SLA time information in a Scheduled Report, and this info is not exported at all?

Please see below how to fix it.

## Step-by-step guide

1. Go to **Jira Administration >> Manage Apps >> Xporter >> Post Function Authentication** and add your Jira credentials:



The screenshot shows the Jira Administration interface. On the left sidebar, under 'ATLASSIAN MARKETPLACE', the 'Post Function Authentication' option is highlighted with a red box. The main content area is titled 'Post function Authentication Settings'. Within this section, a red box highlights the 'User Information' form. This form contains two fields: 'Username' and 'Password'. Each field has a text input box and a placeholder text: 'Please provide the username.' and 'Please provide the password.' respectively. Below the input fields are 'Save' and 'Remove' buttons.

2. Rerun the scheduled report, and now you should have the information exported as expected!

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