## **Support**

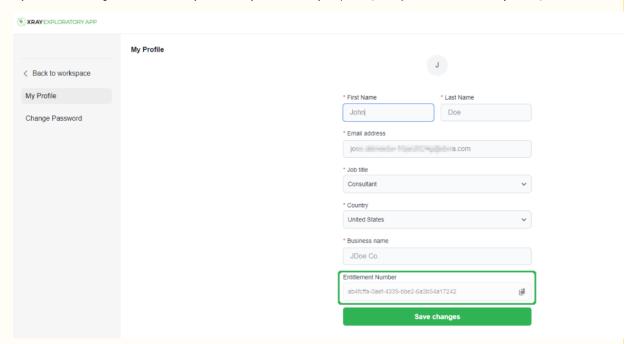
Do you need help with the Xray Exploratory App? Please don't hesitate to contact us.

- Contact Support Team via Service Desk (also accessible by going to the Help menu and select Online Support)
- Check the open issues in our Public Issue Tracker file

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When you contact our Support Team via Service Desk, you need to identify your subscription by the EN - Entitlement Number as follows:

• If you are subscribing to a Free account, you can find your EN under your profile (Go to your avatar and click My Profile):



• If you are subscribing to a paid account, you can find your EN in the About Workspace (click the **gear** icon in the top-right corner) of the Shared Workspace of that account:

