


[Xray Server] Xray Custom Fields Not Configured Problem

In either a Test case or a Pre-Condition, the Test Details or the Pre-Condition Details custom fields are not shown, and instead, it shows the error message below:

Test Details



Xray Custom Fields Not Configured

This section cannot be displayed because some required custom fields are not configured.

Please make sure this project is using an "Issue Type Screen Scheme" which contains the Xray Screen Schemes. In order for Xray custom fields to be editable, they must be configured for this issue type's CREATE/EDIT screen.

The following solutions are applicable to solve your issue in the Test or the Pre-Condition Issue Types:

Solution 1


1. Go to the Project Settings, Screens, and edit the screens;
2. Choose the Screen Scheme for the Test/Pre-Condition issue type;
3. Edit the default screen of the scheme and make sure that it has the following configuration:

Configure Screen
SHARED BY 1 PROJECT

This page shows the way the fields are organised on TST: Xray Default Test Screen screen.

Note: when the screen is shown to the user only non-hidden fields that the user has permissions to edit will be actually displayed.

General

Test Details 

Test Sets

Pre-Conditions

Test Plans

Link Issues

Add Tab

Test Type	
Cucumber Test Type	
Cucumber Scenario	
Generic Test Definition	
Manual Test Steps	

Select Field ...

Select a field to add it to the screen.

Solution 2

Go to your project -> Project Settings -> Fields -> Button Actions - Edit fields

- On the Field configuration associated with the Issue type Test or Pre-Condition, check if some of these custom fields are hidden for the respective Issue Types:
 - Test Type
 - Cucumber Test Type
 - Cucumber Scenario
 - Generic Test Definition
 - Manual Test Steps
 - Conditions
 - Pre-Condition Type
- If some of these custom fields are hidden, please click on "Show".

(Example for the custom field "Cucumber Test Type")

Cucumber Test Type
The Cucumber Scenario Type

- ZEP: Xray Default Test Screen (Test Details)
- CALC: Xray Default Test Screen (Test Details)
- IMP: Xray Default Test Screen (Test Details)
- IZP: Xray Default Test Screen (Test Details)
- NU: Xray Default Test Screen (Test Details)
- PR: Xray Default Test Screen (Test Details)
- TC: Xray Default Test Screen (Test Details)

Edit **Show**
Show field 'Cucumber Test Type'

Solution 3



Go to Jira Administration -> Issues -> Fields - Custom Fields.

For all the custom fields described in **Solution 2**, check if all of these custom fields are respectively associated with Test or Pre-Condition Issue Type and applied to a Global Context.

Example for the custom field *Cucumber Test Type*

- Search for each of the already mentioned custom fields and click on Configure:

Cucumber Test Type
The Cucumber Scenario Type

Automated Test Type Sel... Global (all projects) 9 screens

Configure
Edit
Translate
Screens
Delete

- Click on the link - *Edit Configuration*;
- Check if this custom field is associated with the issue type Test and applied in a Global Context.

(Example)

Choose applicable issue types
Please select the applicable issue types. This will enable the custom field for these issue types in the context specified below.

Issue types

- Any issue type
- Epic
- Story
- Task
- Test**

Apply for all issues with any selected issue types

Choose applicable context
Please choose the contexts where this configuration will be applicable. Note that this will apply to only issues with the selected issue type as above.

- Global context. Apply to all issues in Jira.**
- Apply to issues under selected projects

Projects

- IMP
- TEST

Apply for all issues in any selected projects

Modify Cancel

Link for related documentation

[Custom Fields and Screen Configuration](#)

