[Xray Server] Xray Custom Fields Not Configured

Problem

In either a Test case or a Pre-Condition, the Test Details or the Pre-Condition Details custom fields are not shown, and instead, it shows the error message below:

Test Details



Xray Custom Fields Not Configured

This section cannot be displayed because some required custom fields are not configured.

Please make sure this project is using an "Issue Type Screen Scheme" which contains the Xray Screen Schemes. In order for Xray custom fields to be editable, they must configured for this issue type's CREATE/EDIT screen.

The following solutions are applicable to solve your issue in the Test or the Pre-Condition Issue Types:

Solution 1

- 1. Go to the Project Settings, Screens, and edit the screens;
- 2. Choose the Screen Scheme for the Test/Pre-Condition issue type;

3. Edit the default screen of the scheme and make sure that it has the following configuration:

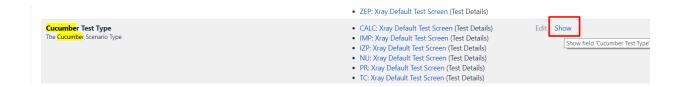
Configure Screen SHARED BY 1 PROJECT This page shows the way the fields are organised on TST: Xray Default Test Screen screen. Note: when the screen is shown to the user only non-hidden fields that the user has permissions to edit will be actually displayed. Test Details 🖋 😵 Test Sets Pre-Conditions Test Plans Link Issues Test Type Cucumber Test Type Cucumber Scenario Generic Test Definition Manual Test Steps Select Field Select a field to add it to the screen.

Solution 2

Go to your project -> Project Settings -> Fields -> Button Actions - Edit fields

- On the Field configuration associated with the Issue type Test or Pre-Condition, check if some of these custom fields are hidden for the respective Issue Types:
 - Test Type
 - Cucumber Test Type
 - Cucumber Scenario
 - Generic Test Definition
 - Manual Test Steps
 - Conditions
 - Pre-Condition Type
- If some of these custom fields are hidden, please click on "Show".

(Example for the custom field "Cucumber Test Type")



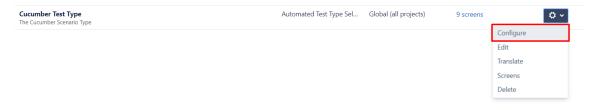
Solution 3



For all the custom fields described in **Solution 2**, check if all of these custom fields are respectively associated with Test or Pre-Condition Issue Type and applied to a Global Context.

Example for the custom field Cucumber Test Type

• Search for each of the already mentioned custom fields and click on Configure:



- Click on the link Edit Configuration;
- Check if this custom field is associated with the issue type Test and applied in a Global Context.

(Example)



Link for related documentation

Custom Fields and Screen Configuration