

[Xray] The migration from Server to Cloud has failed completely, how can I fixed it?

Please take a moment, and be sure you have run through our [documentation](#) and completed the [steps needed before migration](#). It's blocker to make sure you've ran the [preflight checks](#).

If the problem persists, please contact support using the "[Migration Technical Support](#)" and filling out all the relevant data.

See more **Frequently Asked Question about Migration from Server to Cloud:**

- [\[Xray\] I get the error "The following projects don't have the required permissions \(Browse Projects and Edit Issues must be granted to any logged-in user\)" what should I do?](#) (Product Support Knowledge Base)
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- [\[Xray\] Templates for migrating Tests from Cloud to Server/Server to Cloud](#) (Product Support Knowledge Base)
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- [\[Xray\] The migration from Server to Cloud has failed completely, how can I fixed it?](#) (Product Support Knowledge Base)
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- [\[Xray\] Can older data create errors during migration from Server to Cloud?](#) (Product Support Knowledge Base)
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- [\[Xray\] Can a migration from Server to Cloud fail due to a missing atlassian-addons-project-access on security level?](#) (Product Support Knowledge Base)
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- [\[Xray\] Can I continue to create tests, test plans, test executions or any other Xray entity while doing a migration from Server to Cloud?](#) (Product Support Knowledge Base)
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- [\[Xray\] Can custom fields block migration from Server to Cloud?](#) (Product Support Knowledge Base)
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- [\[Xray\] How should I do my migration from Jira Server to Jira Cloud?](#) (Product Support Knowledge Base)
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- [\[Xray\] I have a trial license, can I migrate to cloud?](#) (Product Support Knowledge Base)
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- [\[Xray\] The project was migrated into Jira, but Xray data was not migrated?](#) (Product Support Knowledge Base)
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- [\[Xray\] My migration failed, could that be related with the fact that there was data change during the process?](#) (Product Support Knowledge Base)
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- [\[Xray\] After migrating from Server to Cloud, some issue links are missing, how can I correct it?](#) (Product Support Knowledge Base)
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- [\[Xray\] Is there any previous steps needed to perform a successful migration?](#) (Product Support Knowledge Base)
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- [\[Xray\] Do I need to upgrade Xray? Which version do I need to upgrade?](#) (Product Support Knowledge Base)

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